

Editor's Comment:

In dealing with an extremely important subject, such as access in a timely manner and with some convenience to health care, this manuscript nevertheless suffers from some serious problems. The first will be the presentation of notions of the Queuing Theory when no model based on this Theory is used in the study that the author presents. It thus results in a poor and uncoordinated review of concepts of that theory, of no use to the reader. When later, pressed by the reviewers, attempts to apply some of these concepts in the study, this results in errors and patenting of the bad domain of symbology. In practice, the substantial part of the paper is a single survey in which data analysis is done naively and with little care. In short the manuscript is nothing scientific and does not bring anything interesting to the problem under study. So reject.

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