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SDI FINAL EVALUATION FORM 1.1

PART 1:

Journal Name:	Asian Journal of Probability and Statistics
Manuscript Number:	Ms_AJPAS_45016
Title of the Manuscript:	DETERMINANTS AND MANAGEMENT OF PATIENT WAITING TIME IN THE GENERAL OUTPATIENT DEPARTMENT.A CASE STUDY OF KIBABII UNIVERSITY HEALTH CLINIC.
New title of the Manuscript:	DETERMINANTS AND MANAGEMENT OF PATIENT WAITING TIME IN THE GENERAL OUTPATIENT DEPARTMENT IN KIBABII UNIVERSITY HEALTH CLINIC, KENYA
Type of Article:	Original Research Article

PART 2:

FINAL EVALUATOR'S comments on revised paper (if any)	Authors' response to final evaluator's comments
	Corrected as requested by the peer reviewer
Authors have used rho in two ways rho=lamdba/mu =16/3(p.6) and rho = lambda/(c*mu)=16/9 (p.7)	
The formula they give for for p_0 uses the first version, but they	
took the value of rho from the second version.	
If they do the correct version, they will get a negative value for p_0. In actuality, since rho>1, the correct value of p_0 is zero and the other quantities (L and W) cannot be calculated (and should be infinite).	
I recommend that the queueing theory be limited to nonmathematical discussion, and keep the survey results. Most of the results can be condensed considerably.	

Created by: EA Checked by: ME Approved by: CEO Version: 1.5 (4th August, 2012)