

SDI Review Form 1.6

| Journal Name: | Asian Journal of Probability and Statistics |
|---------------------|--|
| Manuscript Number: | Ms_AJPAS_45016 |
| | DETERMINANTS AND MANAGEMENT OF PATIENT WAITING TIME IN THE GENERAL OUTPATIENT DEPARTMENT.A CAN HEALTH CLINIC. |
| Type of the Article | Original Research Article |

General guideline for Peer Review process:

This journal's peer review policy states that <u>NO</u> manuscript should be rejected only on the basis of '<u>lack of Novelty'</u>, provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline)

PART 1: Review Comments

| | Reviewer's comment | Author's comment (if agreed highlight that part in the manual |
|------------------------------|--|---|
| | | his/her feedback here) |
| Compulsory REVISION comments | There is no use of queueing theory in the paper. The paper is just a summary of a survey of patients consisting of 4 questions (a) how long did you wait (b) was waiting time reasonable (c) why did you have to wait (d) have you suggestions to lower wait time The summary can be completed in one page or less. The graphs are not useful. Location of Kibabii University is not given. | |
| Minor REVISION comments | Lots of grammar errors, bibliography errors (e.g Ref 10, "Stallings" somehow becomes "Stertling", Ref 1, Bradley is misspelled, Ref 7, Book title is misspelled, etc.) . Table 2 has 2 rows for 21-35 minutes with different numbers, and two columns percent and valid percent which are identical and cumulative percent which has minor value). Formulas on p. 4 are never used and the notation is not defined, and a phi is used rather than rho. Lots of other strange statements (Huygens??). | |
| Optional/General comments | | |

<u>PART 2:</u>

| | | Author's comment (if agreed highlight that part in the manus his/her feedback here) |
|--|---|---|
| Are there ethical issues in this manuscript? | (If yes, Kindly please write down the ethical issues here in details) | |

Reviewer Details:

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| Department, University & Country | Canada |

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