



**SDI Review Form 1.6**

Journal Name:	<a href="#">Journal of Economics, Management and Trade</a>
Manuscript Number:	<b>Ms_JEMT_47075</b>
Title of the Manuscript:	<b>Determinant of Service Quality measurement in the case of Addis Ababa University, Ethiopia</b>
Type of the Article	

**General guideline for Peer Review process:**

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>)

**PART 1: Review Comments**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments	A very good effort to assess the issues in question at the main campus of Addis Ababa university. The period of study appears to be 2012—a period of significant problems on that campus. This might affect the results. In addition, there should be no surprise that disciplinary actions concern students the most. There should have been some way to control for the exogenous factors that seemed to have skewed the results.	
<b>Minor</b> REVISION comments	Significant editorial effort required as the writing quality is sub-standard in both the abstract as well as in the introduction and conclusion parts. For example, what does the author mean when it is concluded that, "Teaching in higher education in general and Addis Ababa university in particular is a profession all exercise"? And if the meaning is clear to the author, what warrants this conclusion	
<b>Optional/General</b> comments	It is a paper worth publishing, but with the revisions suggested above.	

**PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Are there ethical issues in this manuscript?</b>	(If yes, Kindly please write down the ethical issues here in details)	

**Reviewer Details:**

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