



**SDI Review Form 1.6**

Journal Name:	<a href="#">Current Journal of Applied Science and Technology</a>
Manuscript Number:	<b>Ms_CJAST_48462</b>
Title of the Manuscript:	<b>Clientele Satisfaction of extension services provided by KVKs of Meghalaya</b>
Type of the Article	<b>Original Research Article</b>

**General guideline for Peer Review process:**

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>)

**PART 1: Review Comments**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments		
<b>Minor</b> REVISION comments	<ol style="list-style-type: none"> <li>1. This article should be supported by service quality theory.</li> <li>2. Expand on literature review section.</li> <li>3. Compare this study with prior research-how is the present study different from prior studies.</li> </ol>	<ol style="list-style-type: none"> <li>1. Sir/ Madam although service quality and overall satisfaction are related, this article is client satisfaction orientated and more focus was put on overall satisfaction of clients rather than only the quality of the KVK services because service quality is not the only main driver of satisfaction. (Emphasised in lines 52 to 57.)(Addition of SERQUAL theory 58 -71).</li> <li>2. Added reviews 2, 3, 4, 5, and 6 to explain clienteles' satisfaction, its importance and its difference from service quality only.</li> <li>3. Added review 11(line 180; 210-211); 11 and 14 (line 231-232), 12 (line 243-244; 244 and 245; 265-268); 21 and 22 (line 307-309).</li> </ol>
<b>Optional/General</b> comments		

**PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Are there ethical issues in this manuscript?</b>	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	