



**SDI Review Form 1.6**

Journal Name:	<a href="#">Asian Journal of Education and Social Studies</a>
Manuscript Number:	Ms_AJESS_50610
Title of the Manuscript:	Customer Relationship Management and Small and Medium Enterprises performance: Pragmatic Evidence from Oyo State, Nigeria
Type of the Article	

**General guideline for Peer Review process:**

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>

**PART 1: Review Comments**

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments	Performance as a dependent variable needs to be discussed and justified in the Lit Rev section; Descriptive statistics of the sample i.e. industry, age, etc. need to be inserted; Tool for reliability test should be specified.	
<b>Minor</b> REVISION comments	Needs to be prove-read; SME definition adopted for the study needs to be justified; More literature of CRM & performance and conclusion drawn from the review will make the work more robust.	
<b>Optional/General</b> comments	Report of regression analysis could be improved.	



[SDI Review Form 1.6](#)

**PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
<b>Are there ethical issues in this manuscript?</b>	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

**Reviewer Details:**

Name:	<b><i>Olakunle Jayeola</i></b>
Department, University & Country	<b><i>Adekunle Ajasin University, Nigeria</i></b>